

Statement SWAST

Plymouth City Council's Health and Adult Social Care Overview and Scrutiny Panel (the Panel) has prepared this statement following consideration of the Quality Accounts of the South West Ambulance Trust on the 21 June 2012.

The Panel found that the account provides a comprehensive coverage of the services provided by the Trust.

The Panel believes that if achieved, the Trust's priorities will provide improved outcomes for patients. The Panel felt that the Trust should address the fact that it only provided provisional information on performance against category A8, regarding emergency response within 8 minutes, and also that the account lacked performance information regarding Patient Transport Services.

The Trust is commended on local work it is undertaking with regard to the night-time economy in Plymouth and the Panel would like to offer support for the project over the coming months.

The Trust is requested to reflect city priorities and vision in future quality accounts statements. The Panel also believe that the Trust needs to further consider its use of language in the quality accounts to ensure that the general public find the document clear and accessible.